Sample Items to be Included in Draft Evaluation Plan

Activities/Outputs	Efficiency Measures	Effectiveness Measures	Outcomes
• Formation and # of ICM steering committee meetings • Formation and # of ACT referral committee meetings • # participating partners • # ACT trainings attended • # clients accepted into program • Average amount of support funds expended • Outreach and engagement contacts • Program occupancy • # of contacts with case manager within last 90 days • Individuals are placed in housing (pre-tenancy services) • Linkage to mainstream benefit (Medicaid, SSI, Food Stamps, rent subsidy) • Ongoing tenancy and recovery support services	• Cost per participant who successfully remains in the program for 1 year • Cost per participant served • Institutional cost per participant who does not successfully remain in program and requires institutionalization • # of people who are diverted from or removed from General Relief • # of people who move in to housing • Number moving to other permanent housing destination • Case load ratios • % of clients paying 30% of income to rent • Reduction in overall cost of government services (jail, court, police, medical)	• Client satisfaction (CSR Q. 19) • Time from identification of participant to first direct service encounter • Time from identification of participant to move-in • Availability of services 24/7 • ACT: fidelity to ACT evidence-based practice models (TMACT score of >3.0) • Fidelity to Permanent Supportive Housing Program Model (both process and outcome review)	• Rate of readmission to Alaska Psychiatric Institute/days of hospitalization • Days in jail in last 90 days • Decreased use of emergency services: hospital emergency room, safety center, police interaction • Reduced deaths amongst the chronically homeless population • Reduced neighborhood impact from chronically homeless alcoholics (based on input from community steering committee) • Level of meaningful activity and • Level of employment income • Number successfully remaining in supportive housing past 1 year (minimum of 85%) • Demonstration of PSH effectiveness and data collection for future case rate methodology • # mentally unhealthy days (CSR Q. 2) • # physically unhealthy days (CSR Q. 3) • Substance abuse reported (CSR Q. 8, 9, 2) • Increased quality of life (CSR Q. 18)